

Do You Need to Recertify Before May 28th?

Don't delay! If your recertification expires this month, prioritize taking the [Recert ACCESS Training](#) and [Security and Privacy Training](#) right now. Complete the [Recertification Test](#) immediately after taking the courses.

On May 27th, the [nexTest](#) system will be down for maintenance while the new ACCESS eLearning is loaded and tested.

We expect that it will be fully operational by the end of the day so that **learners can begin using the system on May 28th.**

Quick Links

- [ACCESS mailbox](#)
- [FAQs](#) on ACCESS website

You've Got Questions and We've Got Answers

To make sure that you have opportunities to get help and ask questions, we are hosting office hours -- scheduled times when you can drop in to ask questions, receive support, and provide feedback in an informal setting -- before and after the ACCESS certification eLearning rolls out. We've also updated the FAQs on our [website](#). Check out the list of questions we've already answered below. As more questions come in during the office hours, we will update this page.



Plan to drop in to one or more of these Office Hours:

May 21st [10:00am - 12:00pm](#)
[2:00pm - 4:00pm](#)

June 4th [8:30am - 10:30am](#)
[3:00pm - 5:00pm](#)



If you can't make it to any of the office hours, you can still take the anonymous survey to let us know how we can support you. Click the [link](#) or use the QR code.