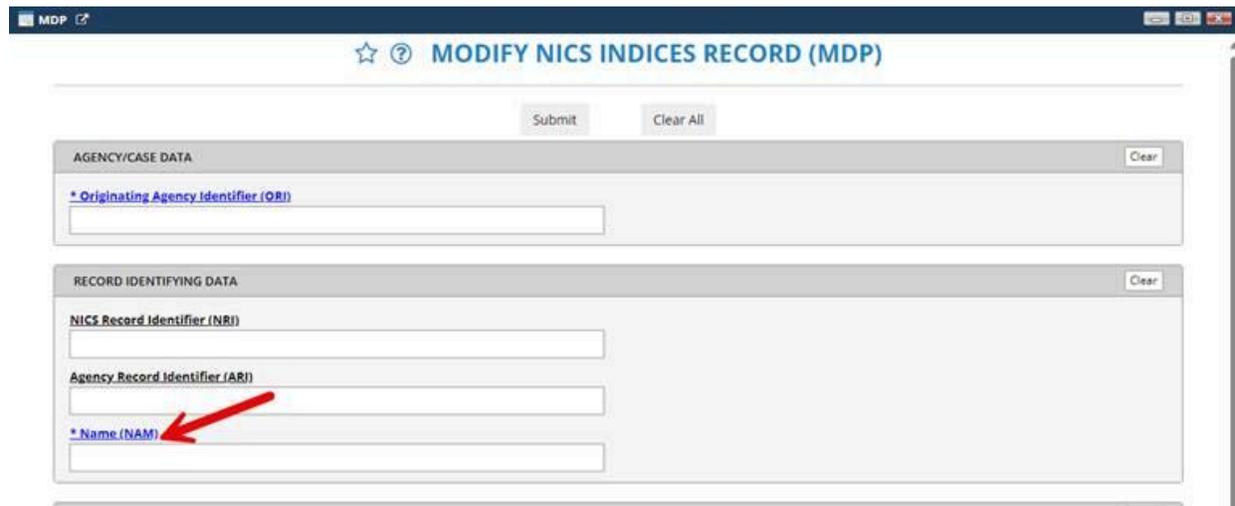


**From:** L-ACCESS-Tech on behalf of Kirkman, Melissa (WSP)  
**Sent:** Wednesday, December 11, 2024 4:06 PM  
**To:** L-ACCESS-Tech  
**Subject:** NICS System Enhancement to Modification of NICS Indices Entries

Good evening,

NICS is making changes to NICS Indices modifications effective tomorrow, December 13, 2024. Agencies will no longer be able to modify the ***name*** on their Indices record in the event of a misspelling. Attempts to modify the name on an existing record will result in an error message. The only option to correct the spelling of the name of an individual at this time is to cancel and re-enter the record. Other data, such as SMTs, AKAs, etc will not be impacted.



We are working with our vendor to find a better solution for these changes.

If you have any questions, please email [ACCESS@wsp.wa.gov](mailto:ACCESS@wsp.wa.gov) or contact WSP Customer Services at [ITDHELP@wsp.wa.gov](mailto:ITDHELP@wsp.wa.gov) or call 360-705-5999.

Regards,

*Melissa Kirkman*

ACCESS Business Supervisor  
Washington State Patrol  
Office: 360-534-2158 VoIP: 16158  
[ACCESS Webpage](#)

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