

From: Violeta Navarro
To: TACs, IT POCs, and Listserv
Date: August 17, 2023
Subject: Omnixx Upgrade - Updated Project Timeline

Hello ACCESS Users,

In March of this year, we announced that Omnixx Force would be upgraded by this summer. Due to competing priority projects, the Omnixx upgrade will be delayed to winter of 2023.

About the Omnixx Force Upgrade

The WSP is upgrading Omnixx Force to comply with the CJIS Security Policy. The current version of Omnixx will be replaced with a web-based application called Omnixx Force Web. While the Omnixx Force functionality will remain the same, the upgrade will modernize our technology and introduce a modern and more intuitive user experience.

Why is the upgrade delayed?

The anticipated launch date is being rescheduled for winter of this year to allow delivery teams to focus on two priority projects—the National Information Exchange Model (NIEM) and SAFE. The delay will also give us more time to assess the impact of the upgrade on participating agencies and develop guidance and learning materials to ease the way for our stakeholders during the transition. We have also been in contact with a few agencies that are on board to assist with testing.

What support will be available to affected agencies?

Agency TACs and IT POCs will be invited to attend Q&A sessions. The sessions will cover what is changing, how to login and work in the new system, and how to access learning materials. WSP is preparing learning materials, including an instructional manual, job aids, FAQs, and instructional videos.

If you have any questions, feel free to contact me directly.

Thank you,

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