

From: Violeta Navarro
To: TACs and IT POCs
Date: August 4, 2022
Subject: W3/ACCESS Updates - August 4, 2022

Hello ACCESS Users,

Here is a new W3 defect update:

Fixed:

- WACIC responses coming back in 'one screen' instead of a single response per screen. The total

```
TOTAL MATCHES: 20  
RECORD NUMBER: 1
```

matches and record matches will appear for WACIC responses for the following MKE's: QW, QWO, QPO and QV hits (example header below)

Still working on a fix

- QH/QWH – can't run name/DOB with SID at the same time in Omnixx
- Locate Issue #2 - Customers no longer getting unsolicited message to clear located record (if another agency locates your record, you aren't getting the location notification)
- Image file not returning images
- QX Hot sheet - Not allowing the ability to narrow search by county only (using East or West, appears to narrow it down a bit)

Thank you,

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