

From: Violeta Navarro  
To: TACs, IT POCs, and Listserv  
Date: August 17, 2023  
Subject: ACCESS Extended Downtime - 8/23 from 8AM-2PM

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Hello,

We will be upgrading our ACCESS servers to comply with CJIS Security Policy requirements and continue operating on supported hardware. See below additional information.

**When is this happening?**

Wednesday, August 23, 2023 from 8AM – 2PM

**Why is this happening?**

The CJIS Security Policy requires agencies to run on supported hardware. For this policy, refer to CJISSECPOL 5.14 System and Services Acquisition SA-22.

**How will this impact my agency?**

All ACCESS services/responses will be unavailable.

**What other impacts will this cause?**

[CJIS Validations](#) (used by TACs to validate records in NCIC) and [nexTEST](#) (used for ACCESS certification) integrate with the ACCESS switch; therefore we will be disabling logging into these applications during this time. Once ACCESS is back up, we will re-enable logins.

**How will I know when ACCESS is back up?**

The outage is expected to last until 2PM; however, the ACCESS Section will send an email to inform agencies when we are back up.

Please forward this email to all applicable staff within your agency. If you have any questions, please let me know.

Thank you,

*Violeta Navarro*

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[ACCESS Webpage](#)