

From: Violeta Navarro  
To: TACs, IT POCs, and List Serv  
Date: September 14, 2023  
Subject: Peak Performance Applications - Downtime 9/19 7AM-11AM

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Hello,

This maintenance has been rescheduled to Tuesday, September 19, 2023 from 7AM – 11AM. See below email for further details.

Thank you,

*Violeta Navarro*

Information Security Officer  
ACCESS Section  
Washington State Patrol  
Office: 360-534-2161 VoIP: 16161  
[ACCESS Webpage](#)

**From:** Navarro, Violeta (WSP)  
**Sent:** Friday, August 25, 2023 12:20 PM  
**Cc:** L-ACCESS-CJA-TAC <[ACCESS-CJA-TAC@LISTSERV.WSP.WA.GOV](mailto:ACCESS-CJA-TAC@LISTSERV.WSP.WA.GOV)>; L-ACCESS-Tech <[ACCESS-TECH@LISTSERV.WSP.WA.GOV](mailto:ACCESS-TECH@LISTSERV.WSP.WA.GOV)>; L-ACCESS-Announcements <[ACCESS-Announcements@listserv.wsp.wa.gov](mailto:ACCESS-Announcements@listserv.wsp.wa.gov)>  
**Subject:** Peak Performance Applications - Downtime 8/30 7AM-11AM

Hello,

We will be upgrading our servers that host the [Peak Performance Applications](#) to comply with CJIS Security Policy requirements and continue operating on supported hardware. See below additional information.

**When is this happening?**

Wednesday, August 30, 2023 from 7AM – 11AM

**Why is this happening?**

The CJIS Security Policy requires agencies to run on supported hardware. For this policy, refer to CJISSECPOL 5.14 System and Services Acquisition SA-22.

**How will this impact my agency?**

All of the [Peak Performance Applications](#) will be unavailable. This includes:

- nexTEST – used by users for ACCESS certification
- CJIS Validations – used by TACs to validate monthly NCIC records
- CJIS Audit – used by TACs and IT POCs to complete their audit questionnaires
- CJIS Online – used by users to complete security awareness training

**What other impacts will this cause?**

Only nexTEST, CJIS Audit, CJIS Validations, and CJIS Online will be impacted and unavailable. These applications are hosted on a separate server than other workloads.

Please make sure that if you have users that need to use these applications that they do so prior to the downtime.

**How will I know when the applications are back up?**

The downtime is expected to last until 11AM; however, the ACCESS Section will send an email to inform agencies when we are back up.

Please forward this email to all applicable staff within your agency. If you have any questions, please let me know.

Thank you,

*Violeta Navarro*

Information Security Officer

ACCESS Section

Washington State Patrol

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[ACCESS Webpage](#)