

**Subject:** WSP Firearms Background Division Update - July 2024  
**Date:** Thursday, June 27, 2024 5:19:51 AM  
**Attachments:** [image001.png](#)  
[image002.png](#)

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Hello everyone!

A few more updates were deployed yesterday that I wanted to make you aware of...so the July 2024 update is a few days early!

And, for those of you wondering, yes...one of those updates caused the issue yesterday with Denied checks popping back up on your dashboards. Gotta love technology! Again, thank you for your patience while we got it fixed.

First off, "Denied" background checks will now stay on your dashboard until you acknowledge them! You will now see a new button within a denied background check, next to the Denied Applicant Notification and Appeal form. The Denied background check will stay on your dashboard until you click that new button, or 3 years elapse. Once you click the button, the check will disappear from your dashboard 24 hours later. Hopefully, this will prevent any more 'disappearing denials'.

Second, we have added a messaging system in SAFE, so that we can provide updates to all SAFE users, not just the FFLs whom I have email addresses for. We will use this to announce any system issues, or potentially to try to reach someone if we are not able to do so via telephone or email. You'll know there is a message when you see a yellow envelope up by your name in the upper right corner. This is a 'one way only' message from us to you, with no way for you to respond to it. To do so would have been tantamount to building our own email system... But, of course, you can always email us at [firearms@wsp.wa.gov](mailto:firearms@wsp.wa.gov) <<mailto:firearms@wsp.wa.gov>>

Thanks,

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