

**AXON RECORDS
GOES LIVE
5 AM
JULY 15**

END-USER SUPPORT ← 01

If necessary, issues will be escalated to Axon for advanced troubleshooting.

ADDITIONAL SUPPORT ← **02**

ITD Customer Support will be on hand to assist with resetting user passwords and reinviting users.

HYPER CARE & POST GO LIVE ← 03

After the first week, Axon will return on-site to offer support to the WSP during business hours. Internal resources will continue to be the same as those provided during week one. Coordination for Phase Two will resume.



13 AUGUST, 2025
11AM-1PM

- Displays featuring significant cases, historical information, examination procedures, and more
- Self-guided tours
- Staff on site to answer questions
- Refreshments available



580 W 7TH ST, CHENEY, WA 99004

